BALUARDO LAMARMORA, 2B • NOVARA (NO) • ITALIA



Our Corona Virus Policy details how we manage CoVid-19 risk as required by law and what we have voluntarily implemented.

We follow the advice of medical experts + we want you to know exactly what to expect when you interact with us.

## Get with us.

Our work requires regular personal contact with a lot of people. It is critical that we all actively and responsibly act to help reduce the risk of infection and to contain the spread of CoVid-19 ... wherever + whenever possible.

We exercise responsible workplace and health practices for your protection – and ours.



Wear a mask.

Whether you come to us, or we come to you, when we are in direct contact with each other, we all wear a mask—an effective mask.

The one exception: social distancing. If a minimum distance of two metres is maintained, masks are optional.

## Safety first. Always.

We respect your freedom to disagree with us. Our position remains:

If you choose not to wear a mask+we consider the situation unsafe, and if:

You are with us at our HQ >

• You will be asekd to leave immediately.

We are with you at your workplace >

- We will be forced to leave.
- We will swap over to online services.

We believe this is necessary, not just for your protection – but for ours, our clients and our families.



Tell us about it.

We are 'CoVid-responsible'.

That means your peace of mind when we meet up in person. And we expect peace of mind in return. After all, we are in this together.

You are responsible for informing us of any contact that you have had with the Corona virus directly or indirectly.

## Notify us immediately

If you, or anyone you live/work/study with or have been in contact with...

- · has had the Corona Virus
- has had recent contact with anyone who has been exposed or infected

Why? So we can take fast, necessary and appropriate action like informing anyone we may have put at risk.

Note: We will suspend your 'in person' services for a quarantine period of 14 days after you notify us. We can carry on online... so you won't miss out!



Expect this from us.

We reserve the right to enforce safety measures. For example:

- 1. Take your temperature.
- 2. Refuse to go ahead with a meeting, appointment / lesson / training, if:
  - a. you show signs of:
    - fever
      scratchy throat
    - cold runny nose
    - coughing short breath
    - asthma respiratory difficulty
  - b. you or someone you have been exposed to have been at risk of catching Corona Virus within 14 days of interacting with us.
  - c. you knowingly present yourself with CoVid symptoms. Because we will be forced to cancel your agreed appointment, we will still charge you for this unused time as we will not be able to fill it.
- 3. Ask that you leave our premises if you do not accept, and apply, the conditions of this CoVid Policy.